

Strategic Business Plan 2021-22



Vision: Our safeguarding arrangements will effectively prevent and respond to adult abuse

The TSAB will seek assurance from statutory organisations and multi-agency partners that the following six aims, associated objectives and actions are delivered.

Aim	Objectives; we will:
Empowerment: I am asked what I want as the outcomes from the safeguarding process and these directly inform what happens.	<ol style="list-style-type: none">1) Establish mechanisms that allow service users and carers to better inform the future direction and priorities of the Board.2) Ensure individuals requiring safeguarding services are asked what they want as outcomes from the safeguarding process and that their views inform what happens.3) Strengthen professionals' understanding of the legislative framework and trauma informed practice to ensure the best outcomes for adults at risk.
Prevention: I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help.	<ol style="list-style-type: none">1) Provide accessible, clear and simple information, advice and support that helps people to understand what abuse is, how to recognise the signs and how help can be sought.2) Improve engagement with local communities.3) Help efforts to reduce social isolation and loneliness.
Proportionality: I am sure that the professionals will work in my interest, as I see them and they will only get involved as much as needed.	<ol style="list-style-type: none">1) Provide effective, consistent, timely and proportionate responses to reported abuse.2) Continue to adopt a proportionate and pragmatic approach to safeguarding adults work during and following the Covid-19 pandemic.3) Communicate with and seek feedback from service users and carers to ensure safeguarding responses are the least intrusive possible and appropriate to the risk(s) presented.
Protection: I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process to the extent to which I want.	<ol style="list-style-type: none">1) Encourage a trauma-informed, strengths based and person-centred approach to all safeguarding work.2) Use the concept of contextual safeguarding to protect adults at risk.3) Learn from the findings of local, regional and national Safeguarding Adult Reviews and Learning Lessons Reviews, and applicable Domestic Homicide Reviews, and Safeguarding Children Practice Reviews.
Partnership: I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together and with me to get the best result for me.	<ol style="list-style-type: none">1) Ensure Board partners work together in an effective manner to protect adults from abuse and neglect.2) Collaborate with the LSCPs, CSPs and Strategic VEMT to deliver joint priorities and objectives.3) Work with partners and partnerships to support the development of a 'Missing Adults' protocol and to further develop 'Transitions' work.4) Seek assurance from partners that the NICE guidelines for Safeguarding Adults in Care Homes are met when commissioning and supporting services.
Accountability: I understand the role of everyone involved in my life and so do they.	<ol style="list-style-type: none">1) Gain assurance from partners about the effective delivery of their services.2) Deliver and achieve the Board's performance benchmarks.3) Promote the Teeswide adult safeguarding competencies as a framework for the delivery of safeguarding adults training.

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Aim

Actions; we will do this by:

Empowerment:

I am asked what I want as the outcomes from the safeguarding process and these directly inform what happens.

- 1) Develop a Service User/Carer Engagement Strategy.
- 2) Carrying out multi-agency case file audits.
- 3) Monitoring the TSAB Performance Indicators relating to service user outcomes.
- 4) Continuing to use the Safeguarding Champions initiative to seek the views of people who use safeguarding services.
- 5) Reviewing the TSAB Training Strategy and Training Plan.

Prevention:

I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help.

- 1) Using appropriate methods to increase public and professionals' knowledge of all sources of support available linked to adult abuse and neglect and promoting 'Safeguarding is everyone's business'.
- 2) Continuing to develop and publicise the Safe Place Scheme to increase the number of venues across Tees.
- 3) Publishing regular themed articles to ensure harder to reach, lonely and isolated people (including carers) are receiving key information, advice and available support options.
- 4) Further development of the Safeguarding Champion scheme to include 'Community Safeguarding Champions'.

Proportionality:

I am sure that the professionals will work in my interest, as I see them and they will only get involved as much as needed.

- 1) Promoting the TSAB Inter-Agency Safeguarding Adults procedures and monitoring their implementation through multi-agency audits.
- 2) Reflecting on how the Covid-19 pandemic has changed safeguarding practice and adopting new work methods, as appropriate.
- 3) Developing tools and processes as part of the Service User/ Carer Engagement Strategy to assist with seeking feedback from users and carers.

Protection:

I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process to the extent to which I want.

- 1) Delivering an effective learning, training, and development programme to include trauma informed practice and contextual safeguarding.
- 2) Developing and implementing actions plans for all SARs and LLRs, applicable DHRs and SCPRs; including sharing learning across partner agencies and using this to inform future practice.
- 3) Preparing for the implementation of the MCA Amendment Bill (LPS).
- 4) Developing a Rapid Review process which includes thematic reviews for those cases which do not meet the criteria for a SAR.

Partnership:

I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together and with me to get the best result for me.

- 1) Supporting the delivery of a joint development session with the LSCPs, CSP, HWBs to look at themes from reviews, joint and individual responsibilities.
- 2) Engaging with the multi-agency development work regarding Transitions through Strategic VEMT.
- 3) Supporting work to develop an 'Adult missing from home' protocol.

Accountability:

I understand the role of everyone involved in my life and so do they.

- 1) Delivering the Quality Assurance programme which includes: peer review, Quality Assurance Framework/Self Audit (QAF) and multi-agency audits.
- 2) Producing high quality performance reports to support the analysis and further development of multi-agency safeguarding practice.
- 3) Reviewing and updating the Teeswide adult safeguarding competencies in line with the NICE guidelines for Care Homes.